



Date: January 31, 2002

Name of Product:

Manufacturer: Whirlpool, Kenmore and ComfortAire

Hazard: Whirlpool has received 13 reports of the dehumidifiers overheating and causing fires, three of which resulted in extensive property damage. No injuries have been reported.

Incidents/Injuries: 13 reports of overheating and causing fires.

Description:

MISSISSAUGA, ONT. – Whirlpool Canada is voluntarily recalling approximately 3,800 dehumidifiers. The dehumidifiers can overheat, posing a fire hazard. No reports of injury or overheating causing fires have been reported in Canada.

The recalled dehumidifiers were sold in Canada under the Whirlpool® brand name. The dehumidifiers are off-white plastic, about 2-feet high and have a front-mounted water bucket. They have serial numbers that begin with QG, QH, QJ, QK or QL. The serial number can be found on a label located on the wall behind the water bucket.

Department and appliance stores nationwide sold the dehumidifiers from May 1999 through December 2001.

Consumers should stop using and unplug the dehumidifiers immediately, and contact Whirlpool Canada to arrange for a free repair. For more information, consumers can contact Whirlpool at (800) 807-6777 Monday to Friday from 8 a.m. to 8 p.m. EST.

Dehumidifiers with water buckets located in back are not involved in the recall.



Remedy:

Representative Models: