

## Maytag, Jenn-Air, Amana, Admiral, Crosley, Magic Chef, and Performa by Maytag Dishwasher Recall, 2010

**Maytag Corporation**, in cooperation with the Electrical Safety Authority and Health Canada, today announced a voluntary recall of the following products. Consumers should stop using the products immediately unless otherwise instructed.

Name of Product: Dishwashers

Units: Approximately 160,000 in Canada

Manufacturer: Maytag Corp. of Newton, Iowa or Maytag Corp. of Benton Harbor, Mich.

Hazard: An electrical failure in the dishwasher's heating element can pose a serious fire hazard.

**Incidents/Injuries:** Maytag has received 12 reports of dishwasher heating element failures that resulted in fires and dishwasher damage, including one report of extensive kitchen damage from a fire. No injuries have been reported.

**Description:** The recall includes Maytag®, Amana®, Jenn-Air®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand dishwashers with plastic tubs and certain serial numbers. The affected dishwashers were manufactured with black, bisque, white, silver and stainless steel front panels. The brand name is printed on the front of the dishwasher. The model and serial numbers are printed on a label located inside the plastic tub on a tag near the left side of the door opening. Serial numbers will start or end with one of the following sequences:

SERIAL number <b>STARTING</b> with	OR	SERIAL number <b>ENDING</b> with
NW39, NW40, NW41, NW42, NW43, NW44, NW45, NW46, NW47, NW48, NW49, NW50, NW51, NW52, NY01, NY02, NY03, NY04, NY05, NY06, NY07, NY08, NY09, NY10, NY11, NY12, NY13, NY14, NY15, NY16, NY17, NY18, NY19		JC, JE, JG, JJ, JL, JN, JP, JR, JT, JV, JX, LA, LC, LE, LG, LJ, LL, LN, LP, LR, LT, LV, LX, NA, NC, NE, NG, NJ, NL, NN, NP, NR





Where to find the model and serial numbers on your Dishwasher:

Click here for a video showing how to locate your serial number



**Sold at:** Department and appliance stores and by homebuilders nationwide from February 2006 through April 2010 for between \$250 and \$900.

Manufactured in: United States

Remedy: Consumers should immediately stop using the recalled dishwashers, disconnect the electric supply by shutting off the fuse or circuit breaker controlling it, inform all users of the dishwasher about the risk of fire and contact Maytag to verify if their dishwasher is included in the recall. If the dishwasher is included in the recall, consumers can either schedule a free in-home repair or receive a rebate following the purchase of certain new Maytag brand stainless-steel tub dishwashers. The rebate is \$150 if the consumer purchases new dishwasher model MDB7609, or \$250 if the consumer purchases new dishwasher models MDB8959 or MDB7809. Consumers should not return the recalled dishwashers to the retailer where purchased as retailers are not prepared to take the units back.

Consumer Contact: : For additional information, contact Maytag at 1-800-544-5513 Monday-Friday 8am-8pm EST.

**Note:** The Electrical Safety Authority's press release is available at <a href="https://www.esasafe.com">www.esasafe.com</a> and Health Canada's press release is available at <a href="https://www.hc-sc.qc.ca">www.hc-sc.qc.ca</a>